

Emails with Framework customer support to ask about coreboot

June 9, 2022 - Jun Aruga

My name is Jun Aruga, @junaruga in the Framework community forum.

As you may know, I opened an issue ticket on the coreboot issue tracker to communicate directly with the coreboot community to accelerate the process. You can see <https://community.frame.work/t/coreboot-on-the-framework-laptop/791/78> for details. After communicating with the community, I have some questions to clarify. Could you answer the questions below? Thank you.

** According to <https://news.ycombinator.com/item?id=31097434>, whom nrp provided the 3 Framework Laptops to in the coreboot community? Could you tell me the names?*

** Do the 3 Framework Laptops which nrp sent to the people in the coreboot disable Intel BootGuard fully?*

** For Framework Laptop's electronic documentations to port the coreboot, I have 2 questions. Is the current documentation (not full) on your GitHub repository without an agreement, good enough to port coreboot? Can individuals in the coreboot community access the full schematics and board views with an agreement? The kb article*

https://knowledgebase.frame.work/en_us/availability-of-schematics-and-boardviews-BJMZ6EAu says it is for repair shops.

general-product-or-ordering-question - Dear Framework support,
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June 14, 2022 - Framework Support

Hi Jun,

Thank you for your patience, I will not be able to provide information on which end users were provided hardware, as this would be a breach of our privacy policy. I can confirm that the three units provided didn't have Intel BootGuard enabled, however these were based on pre-production hardware designs. We did not provide full schematics, as these are only provided - under NDA - to repair partners.

While aligned with our mission, coreboot is not something we are actively developing at this time.

*Regards,
Framework Support*

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June 18, 2022 - Jun Aruga

Hi Squid,

Thank you for your answers. I want to ensure you answered every question I asked below, and to clarify. So, I hope we communicate with inline ("> ") for each question explicitly.

Q1.

*> * According to <https://news.ycombinator.com/item?id=31097434>, whom nrp provided the 3 Framework Laptops to in the coreboot community? Could you tell me the names?*

Your answer: "I will not be able to provide information on which end users were provided hardware, as this would be a breach of our privacy policy."

OK. I understood it.

Q2.

*> * Do the 3 Framework Laptops which nrp sent to the people in the coreboot disable Intel BootGuard fully?*

Your answer: "I can confirm that the three units provided didn't have

Intel BootGuard enabled, however these were based on pre-production hardware designs."

OK. I understood it. For the pre-production hardware designs, when did you provide them? Is it before July 2021, your first shipment of the Framework Laptop first generation? Can you share it? Do you have a technical concern about the difference between pre-production hardware and the current hardware to port coreboot?

Q3-1.

*> * For Framework Laptop's electronic documentations to port the coreboot, I have 2 questions. Is the current documentation (not full) on your GitHub repository without an agreement, good enough to port coreboot?*

I don't think that you answered this question. Could you answer?

Q3-2.

> Can individuals in the coreboot community access the full schematics and board views with an agreement? The kb article https://knowledgebase.framework.com/en_us/availability-of-schematics-and-boardviews-BJMZ6EAu says it is for repair shops.

Your answer: "We did not provide full schematics, as these are only provided - under NDA - to repair partners."

OK. in my understanding, you didn't provide the full schematics to them in the coreboot project, though you provided the 3 Framework Laptops to them.

> While aligned with our mission, coreboot is not something we are actively developing at this time.

Why are you not active to develop the coreboot at this time? What prevents you from doing it?

*Regards,
Jun Aruga*

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Why are you not active to develop the coreboot at this time? What prevents you from doing it?

Regards,
Jun Aruga

June 21, 2022 - Framework Support

Hi Jun,

Sorry we do not have additional responses for you at this time. If and when we actively develop coreboot in the future, we will announce and discuss this on our community. Thank you.

*Regards,
Framework Support*

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